

## **Elkhart Lake's Road America, Inc.**

**Position:** Gate/Ticket Customer Service

**Reports To:** Gate Operations Supervisor

**Employment Status:** Part-Time Seasonal (5-9 weekends)

**Pay Rate:** \$10/hr.

**Objective:** Assisting customers at facility entrances with the purchase of tickets and providing a positive first impression.

### **Job Requirements:**

1. Must be at least 18 years of age (some exceptions apply).
2. Available to work Thursday through Sunday between the hours of 6 AM – 5 PM on public race weekends. Hours may vary.
3. Capable of standing for extensive periods of time in all climate conditions (heat, rain, wind, sun and cold).
4. Greet customers, friendly, positive attitude and good hygiene.
5. Accurate money and ticket handling abilities.
6. All applicants are subject to a background check.
7. Reliable transportation to work.

### **Job Responsibilities:**

1. Approach entering cars and either stub tickets already purchased or take money to cashier in exchange for tickets.
2. Provide directions and instructions.
3. Assist Road America personnel as needed.